I

ME

Operation Iraqi Freedom

Type of Mail sent to IRAQ

- FIRST CLASS (13 oz or less)
  - **Averaging about 7-10 days for delivery**
- PRIORITY (Over 13 oz. up to 70 lbs.)
  - **Recommended for packages.**
  - **Average about 7-10 days delivery.**
  - **FLAT RATE BOX ($8.10 regardless of weight) (Great Value)**
  - **FLAT RATE ENVELOPE ($4.05 regardless of weight)**
- PARCEL POST (Over 2 lbs. up to 70 lbs.)
  - **Slowest/Cheapest way to send packages.**
  - **Average about 8-14 days delivery.**
- MOTO MAIL (Email to Hard-copy letter)
- **NON-POSTAL (USPS)** carriers (i.e., FEDEX, UPS, DHL) are not handled by Military Postal Clerks.

PROPER PACKING IS A MUST

TIPS FOR PROPER PACKAGING

- Recommend **NYLON FILAMENT FIBER TAPE OR MAILING TAPE.** Masking and scotch tape are **NOT AUTHORIZED**.
- Place **LIQUID** items such as salsa, lotion and beverages in separate zip lock bags.
- Always use the **SMALLEST** box possible.
- Always use **DURABLE** boxes.
- Use **BUBBLE WRAP/STYROFOAM POPCORN** when sending breakable items.
- Package items **TIGHTLY** to avoid shifting.

TIPS FOR PROPER PACKAGING

- Never send **BULKY** items in an envelope (i.e,. KEYS, RING, CASSETTE TAPE).

- Include the **RETURN** and **ADDRESSEES ADDRESS** inside the parcel.

- Use **INSURANCE** on packages that contain valuable items going to and from the U.S. and deployment site.

CUSTOMS REGULATIONS

- All mail weighing **OVER 16 OUNCES** must be presented to a post office for mailing.

- All parcels being sent **FROM, TO or BETWEEN** an APO/FPO must bear a customs form.

- To assist customs and prevent damage to your package, include **LOCK and KEY COMBINATION** when mailing sea-bags, foot lockers etc.

- Custom forms must be filled out in **DETAIL**.

MAILING RESTRICTIONS

- **OBSCENE MATERIAL** (pictures, magazines, nude or semi-nude).
- **PORK** and **PORK BY-PRODUCTS**.
- **LARGE QUANTITIES** of material contrary to the **Islamic** belief. Quantities for personal use are permissible.
- For **additional restriction,** contact your local military post office.
- **EXPRESS MAIL** not authorized.
  - If accidentally accepted at post office, request refund for overpayment.

PERSONAL DEPLOYED ADDRESS

Rank, Full Name

Unit Name

Unit Number

FPO AP 96426+4 digits

Update your mailing address via MOL

Never change address

Most Important Slide!!!

FREE MAIL

- **FROM** overseas combat location **TO** the United States **ONLY**.
- **Postcards, Letters and Recorded Communications** (whether sound or video) with the character of personal correspondence.
- Must have a **FROM** and a **TO** address.
- "**FREE**" written in the top right corner.
- Mailed from OIF locations.

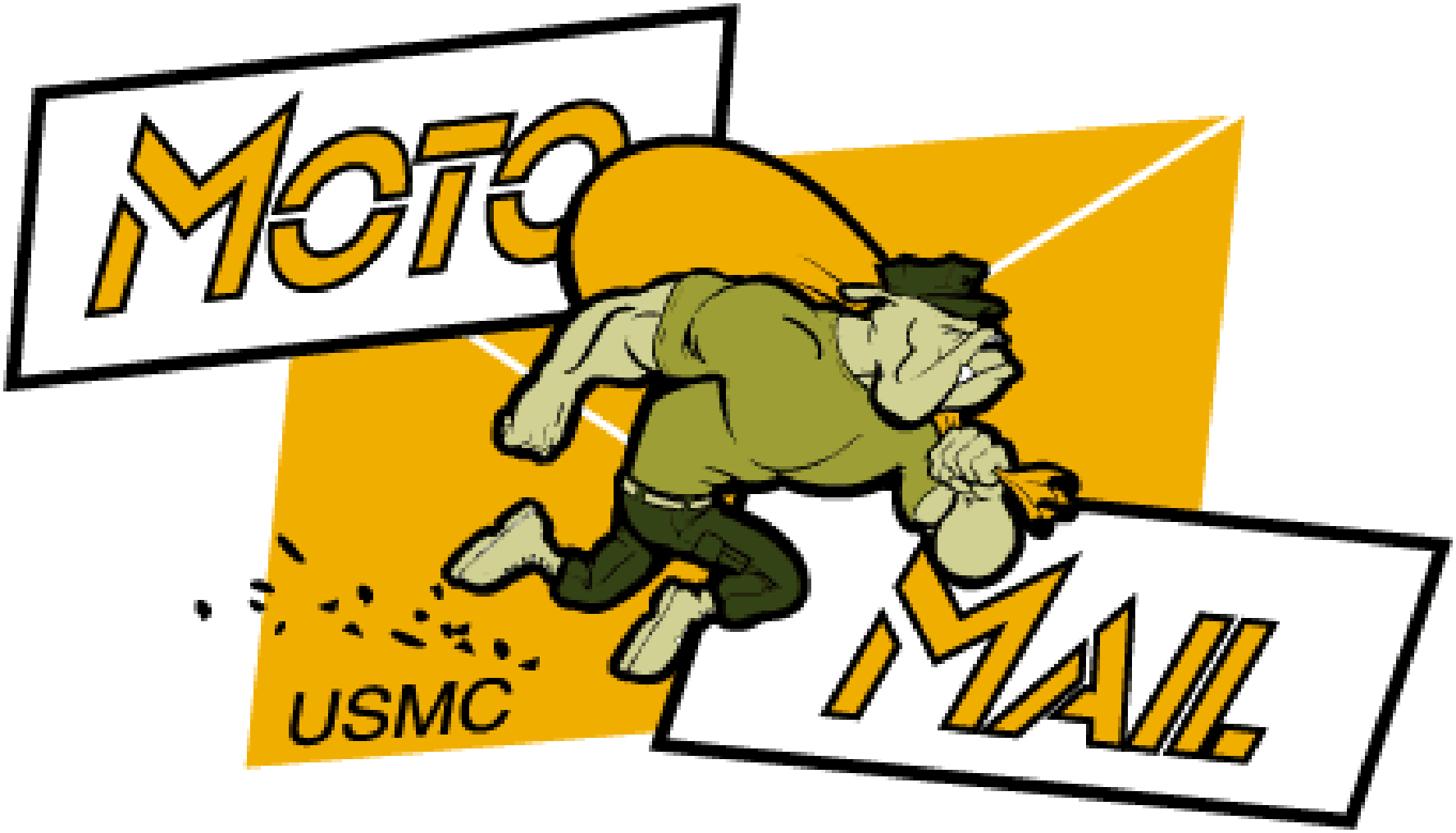
Camp Pendleton Military Post Office

725-5769/763-1196

FREE Postal Mailing Supplies Sent to home

www.USPS.com 1-800-275-8777

I MEF MotoMail



MotoMail Definition

Free USMC system that delivers sealed letters submitted via the Internet from anywhere and is printed at USMC Post Offices in Iraq and usually delivered within 24 hours or less

How Does It Work?

(1) Submit via any Internet PC from Anywhere

(2) Sent to MotoMail Server

(3) Downloaded from website Anytime

(4) Printed in Unit # order on any PC with a Print-2-Mail Folder/Sealer Anytime

(5) Delivered thru unit mail call

(6) Letter Read & Re-read

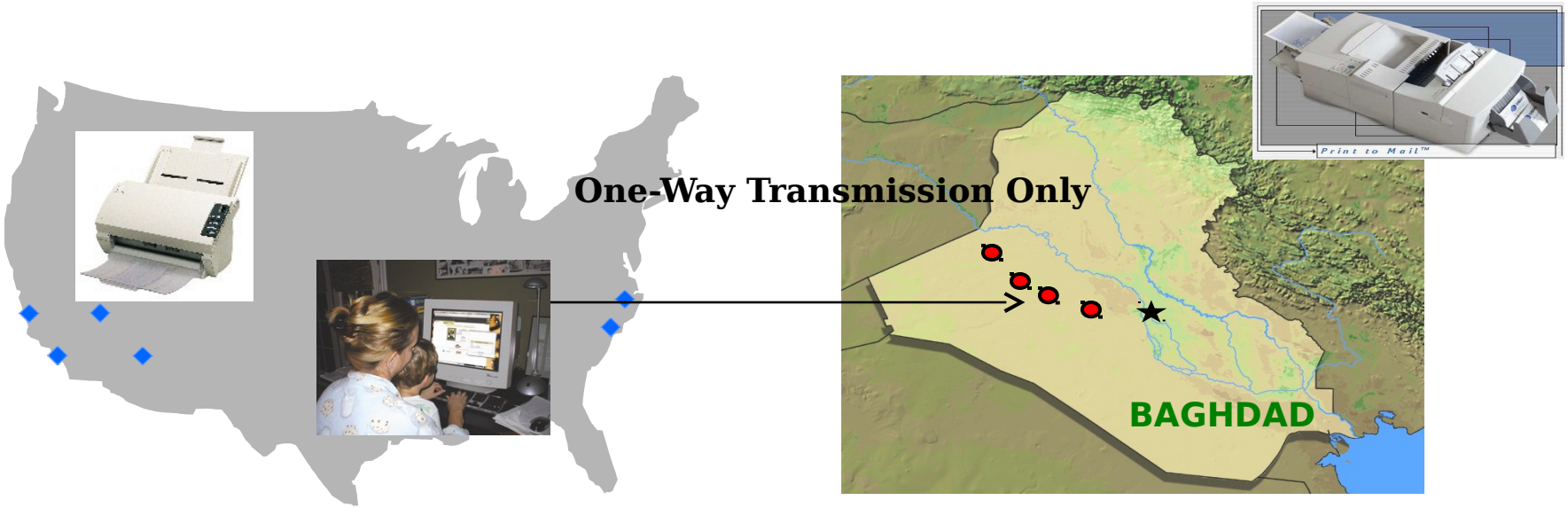
What is MotoMail?

- FREE Internet based letter delivery system
  - Family and Friends of Marines and Sailors
- Completely private, secure and confidential
- Senders get 3 tracking stages:
  - When submitted, downloaded and when printed
- Sender ONLY needs to know recipients mailing address, NOT location
- MotoMail letters print by location
  - Unit determines 1st and last day of service
- Ready for delivery usually within 24 hours at the serving Military Post Office
- MotoMail delivered via unit mail call
- MotoMail address is the same as issued by USMC Postal for regular mail
- No mail contamination issues like anthrax

What MotoMail CAN'T do

- NOT available worldwide for delivery
  - Currently available in Iraq and Afghanistan
- NOT available on Navy ships (Yet!!)
- NO enclosures allowed
- MotoMail CAN'T be sent FROM Iraq to the U.S. (Can be sent locally within Iraq)
- MotoMail can not be delivered to a Non-Marine address.

MotoMail Locations



- MotoMail - submitted via the Internet.from anywhere, anytime
- Scanning is available at Camp Pendleton, Yuma, Miramar, Camp Lejuene, & Cherry Point.

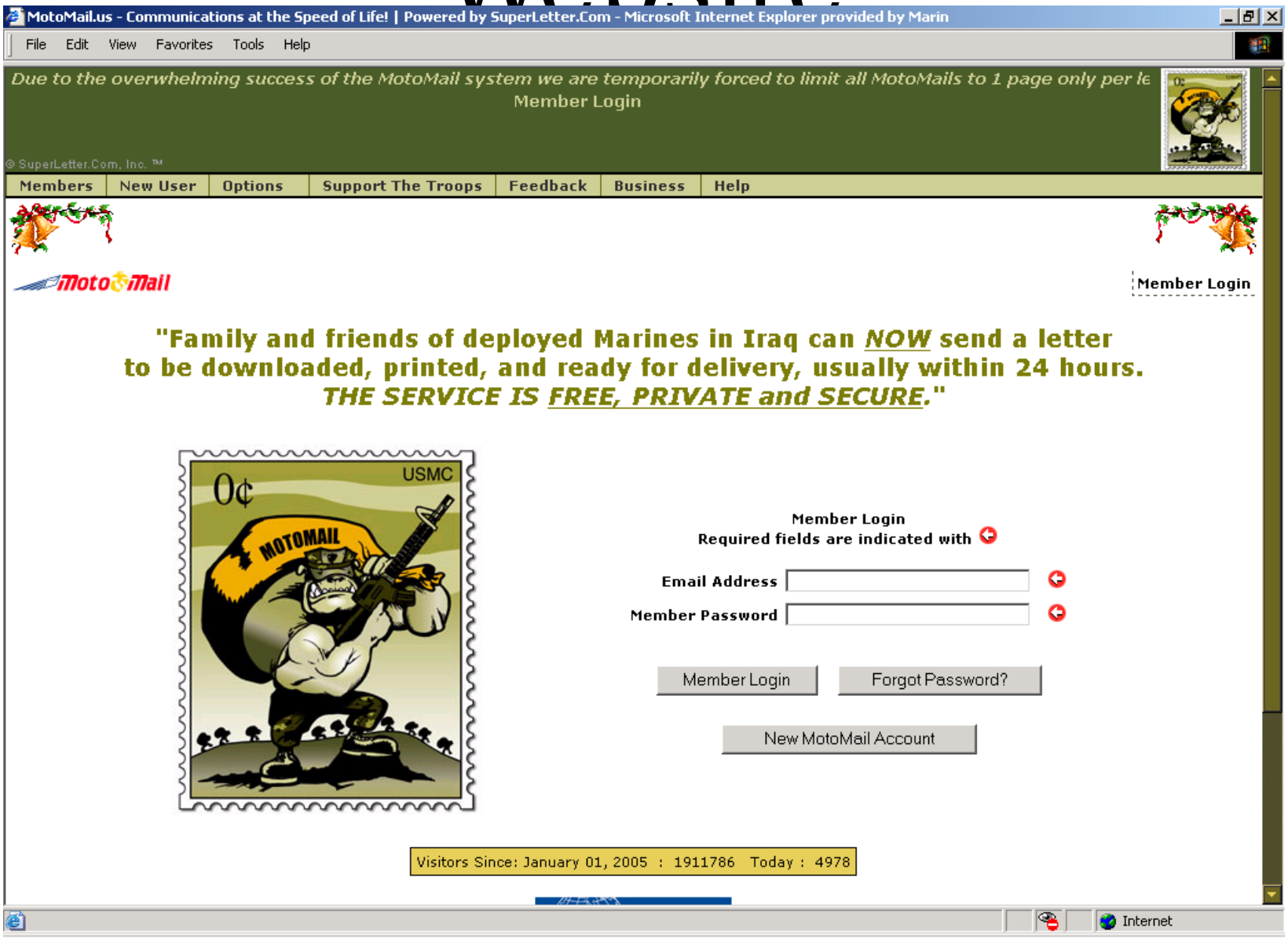
- MotoMail are printed at the 8 USMC Post Offices in Iraq
- Print locations are:
- Al Asad, Al Qaim & Korean Village,
- Al Fallujah, Al Taqaddum, Ar Ramadi, Camp Blue Diamond & Hadithah Dam
- Note: Units in Afghanistan are printed at Bahrain and flown to Afghanistan

MotoMail Stats

Dec 2, 2004 – Dec 2, 2005

- Registered Users – 101,170
- MotoMails Created – 705,715
- MotoMail Web Site Hits – 1,924,620
- Average about 2,400 MotoMail per day
- Senders from all 50 states & 101 countries
- There are Army, Navy & Air Force units at USMC Camps receiving MotoMail
- Marine Program only but supports other services at Marine Camps
- **80% go to Cpls and below in Combat Arms MOS that don't have regular e-mail**

www.MotoMail.us Website


MotoMail.us - Communications at the Speed of Life! | Powered by SuperLetter.Com - Microsoft Internet Explorer provided by Marin
File Edit View Favorites Tools Help
Due to the overwhelming success of the MotoMail system we are temporarily forced to limit all MotoMails to 1 page only per le
Member Login
© SuperLetter.Com, Inc. ™
Members New User Options Support The Troops Feedback Business Help
MotoMail
Member Login
"Family and friends of deployed Marines in Iraq can NOW send a letter
to be downloaded, printed, and ready for delivery, usually within 24 hours.
THE SERVICE IS FREE, PRIVATE and SECURE."
0¢
USMC
MOTOMAIL
Member Login
Required fields are indicated with
Email Address
Member Password
Member Login
Forgot Password?
New MotoMail Account
Visitors Since: January 01, 2005 : 1911786 Today : 4978
Internet

www.MotoMail.us

Website Features

- Address Book
- Letter Status Report
- Support the Troops – not to a specific Marine
- Chat Board – family members to communicate
- Customer Feedback about MotoMail service
- News & Media – Handouts, Posters & News
- Customer Care Inquiries
  - Suggestions, Problems & Help
- Frequently Asked Questions (FAQ’s)
- Tell-A-Friend – Spread the news

MotoMail POC Info

I MEF POC

CWO4 Don McCarty
Box 555001
Camp Pendleton CA 92055-5001

DSN 365-5713
Comm. 1-760-725-5713
E-mail:
mccartydl@pendleton.usmc.mil

HQMC POC

MotoMail Info:
MotoMail Toll Free 1-877-763-2542
Website: www.motomail.us

Any Questions?

- **Military Post Office**
  - **725-5769**
  - **763-1196**

- **www.Superletter.com**
  - **50 cents per letter (Jan 06)**

- **“We can’t fix it, if we don’t know”**